

## Vision Statement

Edge Hill Health Centre and Edge Hill Health @ Mossley Hill Surgery aim to provide the highest standard of patient-focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity, honesty and respect.

### **“Your Health is our Priority”**

#### Aims and Objectives

- To provide our patient population with high quality healthcare and to respond to their needs and expectations
- To be committed to the needs of our patients and act with integrity and complete confidentiality
- To be courteous, approachable, friendly and accommodating to all patients and visitors
- To ensure a safe and effective service and environment to both staff and patients
- To improve our patient centred service through decision making, communication and continuous training and development
- To maintain our motivated and skilled work teams through the process of continuous monitoring and auditing, continue to improve our healthcare services
- To guide our employees in accordance with diversity and equality
- To ensure effective and robust information governance systems